# **ThraneLINK Management Application**

### Introduction

The ThraneLINK
Management Application (TMA) is a
Windows program that
provides easy monitoring, remote operation
and software update
of connected Thrane
& Thrane devices with
ThraneLINK support.

All Thrane & Thrane devices with ThraneLINK support must be on the same I AN



(Example)

## **PC** requirements

- Standard PC with Windows 7 or Windows XP and Ethernet
- Make sure that you have administrator rights for the PC.

#### Installation

To install the TMA, do as follows:

1. Go to www.thrane.com > Down-

- **loads,** locate the TMA software package and download it to your PC.
- 2. Click **setup.exe** to start the installation wizard.
- 3. Follow the instructions on the screen.

## Thrane & Thrane

- 2. Click the TMA icon on the PC's desktop. The program starts and displays the units found on the network. If a Windows Security Alert pops up click **Allow access** (Windows 7) or **Unblock** (Windows XP).
- 3. Click the icon for a device to display status information.
- Use the active icons at the bottom of the screen and follow onscreen instructions.

Press **F1** on the keyboard or click the question mark icon for online help.

## **Updating the TMA**

Keep the TMA software up to date regularly to support new features and devices. Check for the latest TMA version and updates at www.thrane.com > Downloads. Proceed as described in the section Installation.

### **Troubleshooting (Firewall)**

If there are problems with the Firewall settings for software upload and diagnostic report for Windows 7, do as follows:

In the Control Panel, find Windows Firewall.



- 2. Select Advanced settings.
- 3. Select Inbound Rules.
- Check if there is a green check mark at all instances of mmi\_tma\_ main.
- If there is no green check mark, double click on each mmi\_tma\_ main. In the tab General, under Action, select Allow the connection.

Icons are grayed out: These devices are inactive or the function is not available. Re-establish the connection to the device.

Missing devices: Check that the device is connected to the LAN and functioning.

### **Contact for support**

Contact your authorized dealer for support questions concerning the TMA.